

Application opens on 27 May 2024, 1200hrs¹.

Reasons for Hardship

Children (“**beneficiaries**”) of union members are eligible for the grant if the members encounter one of the following unforeseen circumstances which is of a non-industrial nature:

- i. Death²;
- ii. Total/partial and permanent incapacity³; or
- iii. Serious chronic medical condition³.

¹The date of death or date of diagnosis for total/partial and permanent incapacity or serious chronic medical condition of the individual stated above may not precede the application commencement date of 27 May 2024.

²Application must be made no later than 6 months from the date of death of the individual stated above.

³Application must be made no later than 6 months from the date of diagnosis for total/partial and permanent incapacity or serious chronic medical condition of the individual stated above. Pre-existing serious chronic medical condition/total and permanent incapacity diagnosed before the member became a union member will not be considered for the grant.

Please refer to the Factsheet for the full list of eligibility criteria.

<p>Q: How do I log in to OneCARE to apply for the assistance programme?</p> <p>A: You can log in to the OneCARE system by clicking the link https://ucare.ntuc.org.sg/assistance/</p> <p>Click the Login button on your top right-hand corner and key in a valid email address or your mobile number. Please do remember your email address and password when you create an account.</p>
<p>Q: If I am not a union member, can I apply?</p> <p>A: This programme is for union members with a minimum membership tenure of 6 months.</p>
<p>Q: If my parents are not staying in the same household but I am supporting them, will I be able to add them as additional headcount?</p> <p>A: For NTUC Care Fund (Youth Enable), we will only be able to accept family members staying in the same household as the additional headcount.</p>
<p>Q: If my spouse and/or other family member is a LTVP holder, can I include my spouse and/or other family member as a family member?</p> <p>A: Yes, you can if you are staying in the same household. Please include a copy of the LTVP under supporting documents.</p>
<p>Q: If my son is serving in National Service (NS), will I have to declare his NS pay?</p> <p>A: We consider NS pay as an allowance and will not be required as an inclusion to the total Gross Household Income. During application, please input income as zero.</p>
<p>Q: How do I upload a document stating <u>year of study</u> and <u>expected year of graduation</u> for my child?</p> <p>A: The uploaded results slip/transcripts should state beneficiary’s year of study; otherwise, you can simply write the above information on a piece of paper and scan it or type it onto a document to upload along with your other supporting documents to your application on OneCARE.</p>
<p>Q: If my monthly gross household income increases in the subsequent years following the year of application, can my child still get the annual stipend?</p> <p>A: Successful beneficiaries can still receive the annual stipend up till their first tertiary certificate or up till year 4, subject to the beneficiary continuing their full-time studies.</p>

Q: If my child is a part-time student, can I apply for the grant?

A: Beneficiaries must be enrolled in a full-time course in an eligible IHL, and fulfil the other eligibility criteria, to be eligible for the grant. Please refer to Appendix 1 of the Factsheet for the list of eligible IHLs.

Q: If my child has not started their IHL course, can I apply?

A: Beneficiaries must be enrolled in a full-time course in an eligible IHL, and fulfil the other eligibility criteria, to be eligible for the grant.

Q: Can I apply for the grant for more than one child?

A: Yes, if both (or more) of your children are enrolled in a full-time course in an eligible IHL, and fulfil the other eligibility criteria, please submit one application per child.