Representing PUBLIC OFFICERS



since 1959



A Guide to your membership privileges



DOWNLOAD AUPE APP & FOLLOW US ON FACEBOOK AND LINKEDIN TO STAY CONNECTED WITH US!









Get latest updates on news, events and privileges through our app, Facebook (www.facebook.com/aupe.sg) and linkedin (www.linkedin.com/company/aupesg)



REPRESENTING
OFFICERS FROM
OVER 50
Ministries, Statutory Boards

and Organs of State

LARGEST

PUBLIC SECTOR UNION in Singapore More than
22,000
MEMBERS
70% of members
are PMEs

Affiliated to

ntuc

a national confederation of trade unions with close to 1 million members



a global union federation with 20 million members worldwide



Financial Services at competitive rates



Your go-to-place for FUN and Recreation

About Us



SCAN TO JOIN US

AUPE IS ALL ABOUT YOU

BEING AT THE HEART OF WHAT WE DO

Protection

We look out for you at the workplace, providing expert advice on your workplace issues.





Privileges Enjoy more of life for less. Discover a range of exclusive

benefits when you travel. shop, dine out and more!

Progression and Training **Development**

Developing your professional career is important. We are with you every step

of the way.



Placement and **Career Coaching**

Open doors to more opportunities with professional career advice and targeted job fairs.

Your Membership Rights!

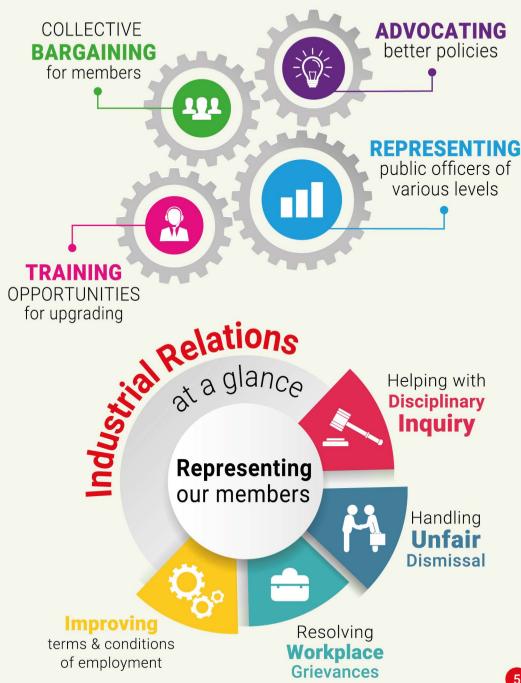
It is common belief that only junior officers can join the union. That is far from the truth! AUPE has been representing public officers from various levels since 1959.



Within Public Service, who can join the Union?

- Officers in the Ministries above 16 years of age can join AUPE.
- Officers in Statutory Boards (up to MX11/11A equivalent) can join as Ordinary Branch
- Statutory Boards Officers MX10 equivalent & above and Special Category officers can ioin the union as General Branch members.

SOME OF THE THINGS WE DO



Advocating for

Public Service Officers

Recognition of Public Officers' Contributions through Annual Variable Bonus

AUPE negotiates with the Public Service Division annually on the mid-year and year-end variable bonuses for civil servants.

In 2021, AUPE urges the Government to recognise the sustained hard work and diverse contributions of officers in the fight against COVID-19. The Government concurred and a total of 1.3 month bonus was paid out. Civil servants in more junior grades also received a one-time payment of up to \$1,200.

Enhancing Livelihood

AUPE advocates for regular reviews of salary schemes to ensure that officers' remuneration remains competitive. The latest round of review will see the salaries of about 23,000 civil servants adjusting by 5% to 14%.

To uplift wages of lower wage public officers, AUPE worked with PSD and MOE to review the Operations Support Scheme holistically. Salary schemes and progression pathway were enhanced with introduction of new roles. Smart facilities management technology was introduced to help the matured Operations Support Officers (OSO) in their work. Close to 1800 OSOs benefitted from the changes.

Resolving Workplace Issues

Union Flagged Error in Bonus Payout

Members alerted the Union after receiving an unexpected drop in their performance bonus. AUPE suspected an error in the computation. Upon verification with HR, it was discovered that there was an error and more than \$250,000 were back-paid to affected officers.

Securing Re-employment Offer

A member was not eligible for renewal of his re-employment contract as he was given a C- performance grade. AUPE successfully represented him in reviewing his performance grade from C- to C and securing another year of re-employment.

Waiver of Overpayment of Salary

A member was terminated with immediate effect due to false representation of his medical condition when he started work years ago. Member had to return close to \$1500 of overpaid salary but he was unable to do so as he was jobless. On Union's appeal, agency waived the amount on compassion grounds.

Supporting Members on their Upskilling Journey

Navigating the Public Sector Transformation is no mean feat and AUPE is committed to support all public officers, to help build their confidence and walk the journey with them. With this in mind, AUPE has partnered many agencies to come up with preparative programmes like growth mindset, staff performance appraisal and management, preparedness for re-employment and career coaching services.

In 2019, AUPE, the Singapore Government and Civil Service College formed the Public Service Cluster Training Committee to prepare officers for a longer career span. As of end 2021, about 10,000 officers had been trained through various initiatives and programmes.

Career Coaching Services to Support Your Career Journey

Your career growth matters! To support and partner you in your journey, AUPE provides complimentary Career Coaching Services exclusively for AUPE union members.

Take charge of your own career today and speak to our career coaches to:

- Discover your career interests and goals
- Assess your current skill gaps
- Expand your upskilling and job search resources
- · Receive support and build confidence to grow in your career

For more details and to make an appointment, please scan the QR code or visit http://www.aupe.org.sg/union/workplace-career-advisory/





Professional Development

Boost your career search with the necessary tools and skills through these workshops:



Self-discovery workshop



Stand out from the competition in your job interviews & get hired!



Charting your career



Harness the potential of LinkedIn to propel your career forward

Upgrade your skills and boost your employability

Lower the cost of skills upgrading with the Union Training Assistance Programme (UTAP)





Claim up to \$500 training benefits upfront per year when you register for workshops and courses at NTUC LearningHub, instead of after course completion!

Gain access to over 75,000 courses across 135 categories

Acquire skills and certifications that give your employability a boost.





Learn anytime, anywhere

Pick up new skills at your own pace with asynchronous bite sized courses.



Build in-demand skills

Build in-demand skills mapped to industry needs to boost employability.

ENJOY UP TO \$2500 in benefits ANNUALLY





Claim up to \$150 for death of member's Parent or Child



Yearly birthday aift exclusively for members

Additional **Cash Rebates** and Privileges with **NTUC Link Card**



Get up to **\$240** in cash rebate on grocery shopping



Claim up to \$40 (at \$2/month) / \$100 per day (upgrade to Enhanced Scheme at \$5/month) when warded





Save up to **\$360** on mobile services





Get up to **\$250** in **NTUC Training** Benefits with **UTAP**





Exclusive banking services for our union members

amend the benefits without prior notice at their sole discretion.





Save up to \$384 on a 3D2N stay

T&C: Information is accurate at the time of print. The various service providers reserve the right to

THERE IS SOMETHING FOR EVERYONE



A Club

NTUC Club - the club for union members! Enjoy special privileges at Wild Wild Wet, Marina Bay Golf Course, Orchid Bowl and more!



Attractive discount on monthly mobile subscription!



UTAP

\$250 each year training benefits for courses under UnionTraining Assistance Programme (UTAP) per year.



Dining & Retail privileges

YOUNG PROFESSIONAL



Moderate your cost

of living with

higher bill rebates

and savings on

healthcare &

wellness *Allows you and up to 4 nominated next of kin



Get bill rebates on electricity plan



The SUSS-NTUC Sponsorship scheme





MID CAREER EXECUTIVE





Members' rates for NTUC Health Home care, Tango and Denticare services



NTUC GIFT is a group insurance policy exclusively for members of NTUC affiliated union / association



rebates for members ≥65 years old with ≥10 years' membership



U Live is an exclusive platform to engage, promote healthy living & encourage community bonding among senior workers

MATURED EXECUTIVE



Manage your insurance matters conveniently



READY FOR EXPERIENCE New Pay-per-use engagement

platform where members explore interest through experiences



my first skool Earn Linkpoints per year when you enrol your child



FAMILY MEMBERSHIP

ENHANCED WELFARE SCHEME FOR HOSPITALISATION

Helping you to defray out-of-pocket expenses when you're hospitalised, so that you can focus on your recovery.



Choose your preferred payout of \$40/day or \$100/day



Enjoy coverage up to 68 years old



Extend this benefit to your family



Affordable fees, starting at \$2/month

COVERAGE & ELIGIBILITY CRITERIA:

	AWS-H	AWS-HPlus	AWS-HFamily
Fees	\$2/month (\$24/year)	\$7/month (\$84/year)	\$7/month (\$84/year per family member)
Cash Pay-out	\$40 per day	\$100 per day	\$100 per day
Claim Limit	\$10,000 lifetime limit	\$36,500 lifetime limit	\$36,500 lifetime limit
Eligible to	AUPE Union members only	AUPE Union members or ACC members	Parents, spouse and children of AUPE Union or ACC member
Last Entry Age		nembers need to be betwee fage to enrol into this sche	en 1 year to below 61 years me.

ENHANCE PROTECTION FOR YOURSELF AND YOUR FAMILY TODAY!

Scan OR code or

visit aupe.org.sg/union/wsfhosp for more info!



Information is accurate at time of print.

AUPE members enjoy 15% OFF total bill while NTUC members and privilege card holders enjoy 10% OFF total bill (applicable for regular priced items). (Discounted pricing is correct at the time of print)

RESTAURANT/ BISTRO

Dine-in our cafe for lunch & dinner

DARTS

Compete with other dart players & win prizes





U Games

Represent AUPE in inter-union sports challenges





GOLF

Enjoy special member's rate at Orchid Country Club





LOUNGE

Indulge in your favourite drinks at exclusive rates



Engaging U. Making Friends

EVENTS

Oktoberfest, year-end parties, festive celebrations





FACILITIES

Book our hall, karaoke and members' lounge for your events. Selected Aranda Country Club's facilities are also free for use!



Enjoy cheaper getaways when you travel with us



AUPE CREDIT CO-OPERATIVE LTD

Preparing You For A Better Tomorrow

Benefits



Exclusive Birthday Gift for members



Study grants for your children ranging from \$100 to \$350 om primary to tertiary levels)



Receive your monies in your bank account when vou withdraw vour deposits with our FAST service



Benefit Scheme Receive \$20 for each day of hospitalisation in Singapore



View your account/loan balance online



Financial Awareness **Programmes** to provide insights on how to manage your finances

High Interest Savings Account to grow your money



- Subscription Account
- A compulsory savings account (\$10 a month) offering good dividends
- Savings Deposit Account Enjoy 1% p.a. interest on your savings





Get extra cash

for the important things in life

Enjoy competitive rates on your loans

We provide the following types of loan to cater to your different needs in life.

- Personal loan
- Education loan
- Renovation loan
- Medical loan
- Festive loan
- Consolidation loan

Join us Today!

Membership is open to:

- Public service employees working in Ministries. Statutory Boards or Organs of States
- Family members of existing members working in public service
- · Private sector employees who are members of a registered Singapore Trade Unions/related associations



Membership Form

Contact Us:

Email: coop@aupe.org.sg Website: www.aupe.org.sg/acc

WhatsApp: **8511 5067** Opening hours: 9am to 5pm

Membership Application Form

Amalgamated Union of Public Employees (\$117/year) Amalgamated Union of Hospitalisation Be AWS-H at (\$24/year)	HPlus at (\$84/year)	
Please tick accordingly. You can tick more than one.	3 Only	
Personal Particulars	Contact Details	
NRIC/FIN Number	(H)	
	(0)	
Full Name (as in NRIC/Passport)	(HP)	
Please underline Surname/Family name)	Email	
	Residential Address	
	Blk/House No.	
Name to be Printed on Card Max. 26 letters with spaces)	Unit No. #	
	Street Name	
Date of Birth (dd/mm/yyyy)	Postal Code	
/ (ac/,		
	Job	
Gender Male Female	Designation	
Race		1
Chinese Malay Indian		
Others:	Organisation	
Residential Status		
Singapore Citizen Permanent Resident	Date Joined Service:	
Employment Pass Work Permit Holder Holder		
Marital Status		
Single Married Widowed/Divorced	Monthly Gross Salary	
	Below \$1,500 \$1,500 - \$2,499	9
Highest Education Level	\$2,500 - \$3,499 \$3,500 - \$4,500	0

Above \$4,500

For Credit Co-operative Membership

If admitted, I hereby authorized my employer to deduct the following from my salary in accordance with the By-Laws of the AUPE Credit Co-operative Ltd (hereinafter referred to as "ACC") or any other payments including loan repayments, or by interbank GIRO if check-off facility is not available:

- (a) \$5/- Entrance Fee (once only)
- (b) \$25/- for twenty-five (25) shares valued at \$1/each (once only)
- (c) \$10/- per month for Subscription Account
- (d) Savings Deposit (min. \$10): \$ _____ per month

I hereby declare that I am neither an undischarged bankrupt nor am I under any debt repayment scheme under the Bankruptcy Act.

I acknowledge and agree that the dividend earned from my shares and subscription will be credited into my ACC Savings Deposit account.

Declaration of Individual Tax Residency

Country/Jurisdiction of tax residence	Taxpayer Identification No. (TIN)*

*For Singaporeans & Singaporean PRs, your TIN is the same as your NRIC no. If you do not have a TIN, please inform the Co-operative.

I certify that I am the Account Holder of all the account(s) to which this form relates. I acknowledge and understand that the information contained in this form is collected and kept by the Co-operative for the purpose of exchange of financial account information; and information regarding the Account Holder and any Reportable Account(s) may be reported to the Inland Revenue Authority of Singapore and exchanged with tax authorities of another country /jurisdiction in which the Account Holder may be tax resident pursuant to the international tax compliance agreements to exchange financial account information under the Income Tax Act.

I hereby declare that the information furnished by me are true and accurate and that if there is any change, I will inform the Co-operative immediately

Nomination of Beneficiary for AUPF & AUPE Credit Co-operative

hereby appoint:	
Name:	Name:
NRIC:	NRIC:
Relationship:	Relationship:
Contact:	Contact:

to be my beneficiaries in the event of my death under the conditions laid down in the Regulations of the prevailing Welfare Schemes and/or Sections 26 and 45 of the Co-operative Societies Act

Witness 1	Witness 2
Name:	Name:
NRIC:	NRIC:
Signature:	Signature:

Terms & Conditions

By signing on this application form, I agree to all prevailing terms and conditions as stated in Page 14 of the AUPE Membership Booklet and Nomination of Beneficiaries

Signature	Date

For Official Use Only

Recruiter's Name	Recruiter's N

Union Membership
Membership Type: GB / OB
Branch Code:
Membership No.:
Joined date:
Credit Co-operative Membership No.:
Date:
Approved Not approved
Secretary (For Board of Directors)
Signature Date

Diploma Degree

Post Graduate

for Union Membership (@ \$11 Part 1: For Member's Completion	, , y e c	•• /										
To POSB DBS OC	DC.	UC	ND.									
Other Bank	DC	- 00	,,,									
Name of Billing Organisation	NTUC	: - UN	/IS					_				
NRIC/FIN Number						J						
Member's Name												
			1 1		Ţ	1	Ĩ	Ī				
			1 1			Î	Ĩ					
 b. You are entitled to reject the BO's debit instruction also at your discretion allow the debit even if this c. This authorisation will remain in force until term my/our address last known to you or upon receipt 	s results i minated b	n an ove	rdraft on th ritten notic	e accoun e sent to	t and impo my/our a	ose cha	anges a	ccordi	ngly.			•
Name of A/C Holder												
		1										
				1	1			-				
My/Our Account Number												
			1 1		1				Ī			
My /Our Signature(s)			Му	/Our Th	umbprin	t(s)	-	I				
	I			/Our Th ount Hol		t(s)						
My /Our Signature(s) (Account Holder) * (As in Bank's Records) For all banks other to For Official Use Only Part 2: For Billing Organisation's County Bank Branch	ompleti	SB/DBS on Silling Or	(Acc	nts shou	der) i	fixed ii					_	cer.
* (As in Bank's Records) For all banks other to For Official Use Only Part 2: For Billing Organisation's Companies Branch 7 1 7 1 0 0	than POS ompleti E 1	SB/DBS On Billing Ore	thumbpri	nts shou	uld be aft t Number	.,			ce of t	he bar	nk offic	cer.
My /Our Signature(s) (Account Holder) * (As in Bank's Records) For all banks other to For Official Use Only Part 2: For Billing Organisation's County Bank Branch	than POS ompleti E 1	SB/DBS On Billing Ore	(Acc	nts shou	uld be aft t Number	fixed ii					_	cer.
My /Our Signature(s) (Account Holder) * (As in Bank's Records) For all banks other to For Official Use Only Part 2: For Billing Organisation's Company Bank 7 1 7 1 0 0	ompletic	SB/DBS On Billing Ore	thumbpri	s Account O	uld be aft t Number	fixed in					_	cer.
* (As in Bank's Records) For all banks other to For Official Use Only Part 2: For Billing Organisation's Companies Branch 7 1 7 1 0 0 Bank Branch	ompleti	on Billing Ord	thumbpri	nts shou	der) . uld be aft t Number 6	fixed in					_	cer.
* (As in Bank's Records) For all banks other to the for Official Use Only Part 2: For Billing Organisation's Companies Bank Branch Billing Organisation's Member's Reference Number	b Marina Eck) for the records	SB/DBS On O Account I	thumbpri ganisations 0 1	Account Be Debit Moore 018 perated locount Nu	t Number 6 ed ember's U	4	8	· · · · · · · · · · · · · · · · · · ·	11 ,		_	cer.

Application for Interbank Giro

OCBC

Name AUPE General Services Co-operative Ltd

a. I/We hereby instruct you to process the BO's instructions to debit my/our account.

* (As in Bank's Records) For all banks other than POSB/DBS thumbprints should be

Branch

Wisma AUPE 295 Upper Paya Lebar Road Singapore 534929

For thumprint, please go to the branch with your identification * Please delete if not applicable

This application is hereby REJECTED (Please tick) for the following reason(s):

Part 2: For Billing Organisation's Completion

Billing Organisation's Member's Reference Number

To: AUPE - ASN C/o AUPE Membership Department

Singature/Thumbprint# differs from Bank's records

Signature/Thumbprint# incomplete/unclear#

Part 3: For Bank Completion

Name of Approving Officer

my/our address last known to you or upon receipt of my/our written revocation through the BO.

b. You are entitled to reject the BO's debit instruction if my/our account does not have sufficient funds and charge me/us a fee for this. You may

c. This authorisation will remain in force until terminated by your written notice sent tomy/our address last known to you or upon receipt of

Contact

4 0 0 0 0 0 4 2 5 4

Account operated by signature/ thumbprint#

Amendments not countersigned by the customer

Wrong Account Number

Authorised Signature

My /Our Thumbprint(s)

(Account Holder)

Billing Organisation's Account Number

Account Number To Be Debited

also at your discretion allow the debit even if this results in an overdraft on the account and impose changes accordingly.

Part 1: For Member's Completion

To POSB DBS

Other Bank

NRIC/FIN Number

Name of A/C Holder

My/Our Account Number

NRIC/FIN of A/C Holder

My /Our Signature(s)

For Official Use Only

(Account Holder)

Bank

Others

Member's Name

Terms & Conditions for Membership Application for Hospitalisation Benefit (AWS-H at \$24/vr / HPlus at \$84/vr)

For Union Membership

NTLIC reserves the right to assign successful applicants to an NTLIC affiliated union/association. Upon approval, all members will automatically become a member of NTUC Club and NTUC FairPrice. I certify that all information provided by me is true and correct.

- Authorise NTUC or its Agency to obtain NTUC Membership Fees [current fees being \$9 per month (Jan-Nov): \$18 (Dec)] from me in accordance with the prevailing rates of Union/Association subscriptions
- · Observe all rules and regulations of NTUC, its affiliated unions/associations, NTUC Social Enterprises, by-laws of NTUC's cooperatives, and terms and conditions relating to membership benefits and programmes.
- Authorise NTUC and its affiliated unions/associations to assign and transfer my membership depending on eligibility and work
- Make a payment of \$3.00 to NTUC Link Pte Ltd for any loss or replacement of NTUC Card.
- Give 3 months' notice for termination of membership in writing.

NTUC FairPrice Membership

I understand that I will be automatically enrolled into NTUC FairPrice membership administered by NTUC FairPrice Co-operative Limited ("NTUC FairPrice") and that I will be eligible for NTUC FairPrice Cash Rebate ("rebates") that are distributed annually. Under the "Join-Now-Pay-Later" scheme, the first \$23 of rebates accumulated will be used to pay for the 20 shares (at \$1 each) and \$3 admin fee. I hereby authorise NTUC FairPrice to credit my rebates into the bank account that I have provided*. I consent to NTUC disclosing my personal particulars to NTUC FairPrice for the purpose of facilitating my NTUC FairPrice membership. I acknowledge that the maximum amount in purchases at NTUC FairPrice outlets entitled to rebate each financial year is \$6,000 - the rate will be declared at the Annual General Meeting of NTUC FairPrice Cooperative Limited each year.

* The FairPrice rebates (\$) will be paid to the same bank account if your membership fees is paid via GIRO.

For Credit Co-op Membership

I agree to be bound by the Co-operative's By Laws and amendments made thereto from time to time

For Union & AUPE Co-op Memberships

Collection. Use and Disclosure of Personal Data

- 1. I consent to my personal data being collected, used and retained by NTUC, AUPE, AUPE Credit Co-operative Ltd (ACC) and/or AUPE General Services Co-operative Ltd (GSC) for the purposes of processing, administering and managing my respective
- 2. I acknowledge that the collection, use and/or disclosure of my NRIC/FIN number is necessary to accurately establish my identity to a high degree of fidelity in relation to "NTUC Gift", the Union Training Assistance Programme (UTAP) and an array of other services provided by the NTUC, AUPE, ACC and/or GSC, including but not limited to financial-related matters, legal consultation, job placement and education grants.
- 3. I consent to my personal data being disclosed amongst:
- (a) NTUC, AUPE, ACC and/or GSC of which I will be a member for the purposes of managing my respective memberships; and
- (b) NTUC, AUPE, ACC and/or GSC, the Employment and Employability Institute, and NTUC Social Enterprises for the purposes of managing and increasing membership benefits and privileges.
- (c) I confirm that my beneficiary(ies) is/are aware of and consent(s) to AUPE and/or ACC and/or any party authorised by AUPE and/or ACC, collecting, retaining and managing his/her/their personal data for authorised purposes.
- 4. I consent to be contacted by NTUC, AUPE, ACC and/or GSC via email, text messages, call and/or post for matters relating to employment and employability, industrial relations, training and education, social and recreation, AUPE co-op matters as well as to give my opinion/feedback on such matters.
- 5. For the purposes of industrial relations and employment-related issues, I consent to NTUC and AUPE obtaining my personal data and any relevant data relating to my employment from my employer
- 6. I will also keep NTUC, AUPE, ACC and/or GSC informed immediately of any changes to my employment status or personal particulars that affect my membership status and benefits.
- 7. I understand that I am also applying for membership to the Link Rewards Programme ("Link") administered by NTUC Link Private Limited ("NTUC Link"). I agree to abide by the terms and conditions of Link

I acknowledge and consent to: -

- a) the collection, use and retention of my personal data by NTUC Link for the purposes of fulfilling, servicing and managing my Link
- b) the disclosure of my personal data between NTUC/union/association and NTUC Link for the purposes of processing, servicing and managing my Link membership;
- c) the disclosure of my personal data by NTUC Link to its Linkpoints Partners/Merchants for the purposes of fulfilling, servicing and managing my Link Membership;
- d) I further consent to be notified by NTUC Link on benefits and privileges pertaining to Link via email, text messages, calls; and
- e) visit www.link.sq to manage my Link membership (including withdrawal of consent) after my successful enrolment to Link!
- 8. For any enquiries on personal data protection matters, please email to generalsecretary@aupe.org.sg.

By signing on the membership application form, I have agreed to all prevailing terms and conditions as stated above.

DIRECTIONS



Take bus no. 22, 24, 43, 58, 63, 70, 76 and 80 from Tai Seng Station (Exit C) and alight at the 4th bus stop (62021)

Contact us

Wisma AUPE, 295 Upper Paya Lebar Road, Singapore 534929





membership@aupe.org.sg

www.facebook.com/aupe.sg